Activity Service Level Targets and Service Levels Delivered South Central Region - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α		+	В	-	+	С	-		D	_	+	F	-
Group - 1 Roadway Maintenance and Opera	ations														
1A1 Pavement Patching and Repair		√				•									
1A2 Crack Sealing							✓		•						
1A3 Shoulder Maintenance					√		•								
1A4 Sweeping and Cleaning	√				•										
1B1 Safety Patrol					√			•							
Group - 2 Drainage Maintenance and Slope	Repai	ir			•										
2A1 Maintain Ditches				\checkmark				•							
2A2 Maintain Culverts								√		•					
2A3 Maintain Catch Basins and Inlets						√	•								
2A4 Maintain Detention/Retention Basins								√⊙							
2A5 Slope Repair				\checkmark			•								
Group - 3 Roadside and Vegetation Manag	emen	t													
3A1 Litter Pickup											√⊙				
3A2 Noxious Weed Control					•		✓								
3A3 Nuisance Vegetation Control						√⊙									
3A4 Control of Vegetation Obstructions			✓					•							
3A5 Landscape Maintenance								✓	•						
Group - 4 Bridge and Urban Tunnel Mainter	nance	and Op	eratio	ons	•			•							
4A1 Bridge Deck Repair					√				•						
4A2 Structural Bridge Repair			✓					•							
4A3 Bridge Cleaning			✓					•							
4B1 Movable and Floating Bridge Operations					•						✓				
4B2 Keller Ferry Operations					•										
4B3 Urban Tunnel Systems						•									
Group - 5 Snow and Ice Control Operations	3														
5B1 Snow and Ice Control Operations			\checkmark				•								
Group - 6 Traffic Control Maintenance and	Opera	tions													
6A1 Pavement Striping Maintenance					\checkmark	•									
6A2 Raised/Depressed Pavement Marker Mainte	r					\checkmark		•							
6A3 Pavement Marking Maintenance							\checkmark			•					
6A4 Regulatory Sign Maintenance						\checkmark		•							
6A5 Guide Sign Maintenance			\checkmark			•									
6A6 Guidepost Maintenance									\checkmark	•					
6A7 Guardrail Maintenance		✓		•											
6B1 Traffic Signal Systems							\checkmark	•							
6B2 Highway Lighting Systems		✓			•										
6B3 Intelligent Traffic Systems							\checkmark	•							
6B4 Permits					√⊙										
Group - 7 Rest Area Operations															
7B1 Rest Area Operations		1	1	\checkmark	•										

Key

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Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered South Central Region Area 1 - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α		+	В	-	+	С		+	D	_	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair		√				•									
1A2 Crack Sealing							\checkmark		•						
1A3 Shoulder Maintenance						✓	•								
1A4 Sweeping and Cleaning		✓			•										
Group - 2 Drainage Maintenance and Slope	Repai	ir													
2A1 Maintain Ditches					√			•							
2A2 Maintain Culverts									√	•					
2A3 Maintain Catch Basins and Inlets							•		√						
2A5 Slope Repair						✓	•								
Group - 3 Roadside and Vegetation Manage	ement	t													
3A1 Litter Pickup											•				\checkmark
3A2 Noxious Weed Control					•						✓				
3A3 Nuisance Vegetation Control					✓	•									
3A4 Control of Vegetation Obstructions	\checkmark							•							
Group - 4 Bridge and Urban Tunnel Mainten	ance	and Op	erati	ons											
4A1 Bridge Deck Repair				\checkmark					•						
4A3 Bridge Cleaning				\checkmark				•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations			✓				•								
Group - 6 Traffic Control Maintenance and C	Opera	tions													
6A2 Raised/Depressed Pavement Marker Mainter								•							✓
6A3 Pavement Marking Maintenance	√									•					
6A6 Guidepost Maintenance										•	✓				
6A7 Guardrail Maintenance		✓		•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered South Central Region Area 2 - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operat	ions														
1A1 Pavement Patching and Repair	√					•									
1A2 Crack Sealing							✓		•						
1A3 Shoulder Maintenance					✓		•								
1A4 Sweeping and Cleaning	\checkmark				•										
Group - 2 Drainage Maintenance and Slope F	Repai	r													
2A1 Maintain Ditches			✓					•							
2A2 Maintain Culverts					✓					•					
2A3 Maintain Catch Basins and Inlets					✓		•								
2A5 Slope Repair		✓					•								
Group - 3 Roadside and Vegetation Manage	ment														
3A1 Litter Pickup								✓			•				
3A2 Noxious Weed Control		✓			•										
3A3 Nuisance Vegetation Control				\checkmark		•									
3A4 Control of Vegetation Obstructions	\checkmark							•							
Group - 4 Bridge and Urban Tunnel Mainten	ance	and Op	erati	ons											
4A1 Bridge Deck Repair								✓	•						
4A3 Bridge Cleaning			\checkmark					•							
Group - 5 Snow and Ice Control Operations	•		•						•						
5B1 Snow and Ice Control Operations				\checkmark			•								
Group - 6 Traffic Control Maintenance and C	pera	tions													
6A2 Raised/Depressed Pavement Marker Mainter	✓							•							
6A3 Pavement Marking Maintenance	ĺ							√		•					
6A6 Guidepost Maintenance	j			✓						•					
6A7 Guardrail Maintenance		✓		•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered South Central Region Area 3 - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	_
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair		√				•									
1A2 Crack Sealing							√		•						
1A3 Shoulder Maintenance				✓			•								
1A4 Sweeping and Cleaning	\checkmark				•										
Group - 2 Drainage Maintenance and Slope	Repai	ir													
2A1 Maintain Ditches	\checkmark							•							
2A2 Maintain Culverts								✓		•					
2A3 Maintain Catch Basins and Inlets	✓						•								
2A5 Slope Repair		✓					•								
Group - 3 Roadside and Vegetation Manage	emen	t													
3A1 Litter Pickup											√⊙				
3A2 Noxious Weed Control					•			✓							
3A3 Nuisance Vegetation Control						•			√						
3A4 Control of Vegetation Obstructions						\checkmark		•							
Group - 4 Bridge and Urban Tunnel Mainter	ance	and Op	erati	ons											
4A1 Bridge Deck Repair		✓							•						
4A3 Bridge Cleaning				✓				•							
Group - 5 Snow and Ice Control Operations		•	•												
5B1 Snow and Ice Control Operations			\checkmark				•								
Group - 6 Traffic Control Maintenance and	Opera	tions													
6A2 Raised/Depressed Pavement Marker Mainte	r	✓						•							
6A3 Pavement Marking Maintenance									✓	•					
6A6 Guidepost Maintenance										•	✓				
6A7 Guardrail Maintenance	✓			•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered South Central Region Area 4 - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair	\checkmark					•									
1A2 Crack Sealing						✓			•						
1A3 Shoulder Maintenance							√ •								
1A4 Sweeping and Cleaning	\checkmark				•										
Group - 2 Drainage Maintenance and Slope	Repai	r													
2A1 Maintain Ditches						\checkmark		•							
2A2 Maintain Culverts									✓	•					
2A3 Maintain Catch Basins and Inlets							•			✓					
2A5 Slope Repair					\checkmark		•								
Group - 3 Roadside and Vegetation Manag	ement	:													
3A1 Litter Pickup						\checkmark					•				
3A2 Noxious Weed Control					•	✓									
3A3 Nuisance Vegetation Control						√⊙									
3A4 Control of Vegetation Obstructions						\checkmark		•							
Group - 4 Bridge and Urban Tunnel Mainter	nance	and Op	erati	ons											
4A1 Bridge Deck Repair					✓				•						
4A3 Bridge Cleaning				✓				•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations			√				•								
Group - 6 Traffic Control Maintenance and	Opera	tions													
6A2 Raised/Depressed Pavement Marker Mainte	r					\checkmark		•							
6A3 Pavement Marking Maintenance								✓		•					
6A6 Guidepost Maintenance										√⊙					
6A7 Guardrail Maintenance		✓		•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

*** Service Level Report By Region ***

Region: South Central

				Spring 20	004	Fall 200)4	CY Avg.
	Activity	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level
	1A1 - Pave	ement Pa	tching a	nd Repair				SL Target: 2.99
		1						
		Area 1 a	verage:	920	1.9	431	1.4	1.7
		2						
		Area 2 a	verage:	343	1.3	0	1.0	1.2
		3						
		Area 3 a	verage:	400	1.4	478	1.5	1.4
		4						
		Area 4 a	verage:	17	1.0	344	1.3	1.2
Sc	outh Central	Region a	verage:		1.4		1.3	1.4
		_		Spring 20	004	Fall 200)4	CY Avg.
	Activity	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level
	1A2 - Crac		9	T T		T T		SL Target: 3.99
		1		50.4	2.0	5.40		
		Area 1 a	verage:	584	3.2	543	3.1	3.1
		2						
		Area 2 a	verage:	409	2.6	812	3.6	3.1
		3						
		Area 3 a	verage:	877	3.8	339	2.4	3.1
		4						
		Area 4 a	_	410	2.6	525	3.0	2.8
Sc	outh Central	Region a	verage:		3.0		3.0	3.0
				Spring 20		Fall 200		CY Avg.
	Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
	1A3 - Shou	1	ntenanc	e	-		1	SL Target: 3.25
		1		2.40/	2.0	F 400/	2.4	2.0
		Area 1 a	iverage:	3.1%	2.6	5.43%	3.4	3.0
		2		0.540/	0.0	0.400/	0.0	0.4
		Area 2 a	iverage:	2.51%	2.3	3.13%	2.6	2.4
		3	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	0.700/	0.4	0.000/	0.4	0.0
		Area 3 a	iverage:	2.72%	2.4	2.26%	2.1	2.2
		4		4.040/	0.4	4.7007		0.4
_	4.6	Area 4 a	_	4.21%	3.1	4.73%	3.2	3.1
Sc	outh Central	Region a	verage:		2.6		2.8	2.7

*** Service Level Report By Region ***

Region: South Central

Activity	Area	Sect	Spring 20 % SF	004 SL	Fall 200 % SF	04 SL	CY Avg. Service Level
1A4 - Swe	eping an	d Cleani		-		-	SL Target: 2.75
	1						
	Area 1 a	verage:	1.76%	1.4	1.58%	1.3	1.3
	2						
	Area 2 a	verage:	0.08%	1.0	0.08%	1.0	1.0
	3						
	Area 3 a	verage:	1.14%	1.2	0.46%	1.1	1.2
	4						
	Area 4 a	verage:	0.28%	1.1	0.96%	1.2	1.1
South Central	Region a	verage:		1.2		1.2	1.2
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	Hrs/CLM	SL	Hrs/CLM	SL	Service Level
1B1 - Safe	ty Patrol			<u>'</u>		1	SL Target: 3.75
	Area a	verage:					
South Central	Region a	verage:			14	2.6	2.6
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A1 - Main	tain Ditc	hes					SL Target: 3.75
	1						
	Area 1 a	verage:	5.02%	3.0	2.03%	2.3	2.6
	2						
	Area 2 a	verage:	1.38%	2.1	0.46%	1.5	1.8
	3						
	Area 3 a	verage:	0%	1.0	0%	1.0	1.0
	4						
	Area 4 a	verage:	3.89%	2.7	5.56%	3.1	2.9
South Central	Region a	verage:		2.2		2.0	2.1
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A2 - Main	tain Culv	erts					SL Target: 4.25
	1						
	Area 1 a	verage:	14.1%	4.4	7.02%	3.4	3.9
	2						_
	Area 2 a	verage:	8.7%	3.7	0%	1.0	2.4
	3						
	Area 3 a	verage:	13.04%	4.3	4.55%	2.8	3.6
	4						
	Area 4 a	verage:	5.88%	3.2	17.86%	4.8	4.0
South Central	Region a	verage:		3.9		3.0	3.5

*** Service Level Report By Region ***

Region: South Central

			Spring 2	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A3 - Main	tain Cato	h Basin	s and Inlets	· · · · · · · · · · · · · · · · · · ·			SL Target: 3.25
	1						
	Area 1 a	verage:	19.44%	4.3	9.38%	3.3	3.8
	2						
	Area 2 a	verage:	0%	1.0	22.22%	4.5	2.7
	3						
	Area 3 a	verage:	0%	1.0	0%	1.0	1.0
	4						
	Area 4 a	verage:	11.11%	3.5	25%	4.7	4.1
South Central	Region a	verage:		2.5		3.4	2.9
	_		Spring 2	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
2A4 - Main	tain Dete	ntion/Re	etention Basins	·		T	SL Target:
	_						
		verage:					
South Central	Region a	verage:	8.5%	3.7			3.7
			Spring 2	-	Fall 200		CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
2A5 - Slop	e Repair	Г				Ī	SL Target: 3.25
	1		5.00 0/		0.70/	0.4	
	Area 1 a	verage:	5.88%	3.6	2.7%	2.4	3.0
	2						
	Area 2 a	verage:	1.32%	1.7	1.32%	1.7	1.7
	3						
	Area 3 a	verage:	1.33%	1.7	0%	1.0	1.3
	4						
	Area 4 a	verage:	2.82%	2.4	2.63%	2.3	2.4
South Central	Region a	verage:		2.3		1.8	2.1
			Spring 2	004	Fall 200	04	CY Avg.
Activity	Area	Sect	EA/CLM	SL	EA/CLM	SL	Service Level
3A1 - Litte	r Pickup	1				T	SL Target: 4.75
	1						
	Area 1 a	verage:	1488	6.0	1773	5.9	5.9
	2						
	Area 2 a	verage:	297	3.2	590	4.2	3.7
	3						
	Area 3 a	verage:	954	4.9	705	4.4	4.7
	4						
	Area 4 a	verage:	212	2.7	317	3.3	3.0
South Central	Region a	verage:		4.2		4.4	4.3

*** Service Level Report By Region ***

Region: South Central

			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A2 - Noxi		d Contro	ol .				SL Target: 2.75
	1						
	Area 1 a	verage:	8.39%	4.3	9.34%	4.4	4.4
	2						
	Area 2 a	verage:	0.63%	1.6	0%	1.0	1.3
	3						
	Area 3 a	verage:	1.91%	2.6	10.78%	4.6	3.0
	4						
	Area 4 a	verage:	1.46%	2.3	3.13%	3.3	2.8
South Central	Region a	verage:		2.7		3.3	3.0
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A3 - Nuis	ance Veg	etation	Control	•			SL Target: 2.99
	1						
	Area 1 a	verage:	5.15%	3.0	3.44%	2.4	2.7
	2						
	Area 2 a	verage:	1.18%	1.5	4%	2.6	2.0
	3						
	Area 3 a	verage:	10.24%	4.0	9.09%	3.8	3.9
	4						
	Area 4 a	verage:	7.55%	3.5	3.11%	2.2	2.9
South Central	Region a	verage:		3.0		2.8	2.9
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
3A4 - Cont	rol of Ve	getation	Obstructions				SL Target: 3.75
	1						_
	Area 1 a	verage:	0%	1.0	0%	1.0	1.0
	2						
	Area 2 a	verage:	0%	1.0	0%	1.0	1.0
	3						
	Area 3 a	verage:	1.33%	2.8	1.33%	2.8	2.8
	4						
	Area 4 a	verage:	1.41%	2.9	1.32%	2.8	2.9
South Central	Region a	verage:		1.9		1.9	1.9
			Spring 20		Fall 200		CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
3A5 - Land	dscape M	aintenar					SL Target: 3.99
	<u> </u>						g
							1
	Area a	verage:					

*** Service Level Report By Region ***

Region: South Central

•							
			Spring 2		Fall 200		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
4A1 - Brido	<u> </u>	Repair			T		SL Target: 3.99
	1				0.00000/	0.4	0.4
	Area 1 a	verage:			0.0032%	2.1	2.1
	2				0.00500/	0.0	0.0
	Area 2 a	verage:			0.0253%	3.3	3.3
	3				0.004004		
	Area 3 a	verage:			0.0012%	1.5	1.5
	4				0.000.407		
	Area 4 a	_			0.0064%	2.3	2.3
South Central	Region a	verage:				2.3	2.3
A a divide	A	Cont	Spring 2		Fall 200		CY Avg.
Activity	Area	Sect	% Completed	SL	% Completed	SL	Service Level
4A2 - Struc	tural Bri	dge Rep	pair		1 1	1	SL Target: 3.75
	Aron	Vorago					
		verage:			00.000/		
South Central	Region a	verage:			90.62%	2.0	2.0
Activity	Area	Sect	Spring 2		Fall 200		CY Avg. Service Level
•			Score	SL	Score	SL	
4A3 - Bride	ge Cleani	ing 				1	SL Target: 3.75
	Area 1 a	verage:			3.12	2.1	2.1
	2	l l			0.12		
	Area 2 a	verage:			2.56	1.9	1.9
	3	Tronago.			2.00	1.5	1.0
	Area 3 a	verage:			3	2.0	2.0
	4	iverage.			<u> </u>	2.0	2.0
	Area 4 a	verage:			3	2.0	2.0
		_			<u> </u>	2.0	
South Central	Region a	iverage:			—		2.0
Activity	Area	Sect	Spring 2	004 SL	Fall 200	SL	CY Avg. Service Level
			% Delayed Bridge Operat		% Delayed	SL	
451 - 1000		lioating	bridge Operat	10113			SL Target: 2.75
	Area a	verage:					
South Central		_			15.38%	4.5	4.5
			Spring 2	004	Fall 200		CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
4B2 - Kelle		peratio		02	500,0	J.L	SL Target: 2.75
			•				or raigot. 2.13
	Area a	verage:					
South Central	Region a	verage:					
	5 : 4	. 3			j		

*** Service Level Report By Region ***

Region: South Central

SB1 - Snow and Ice Control Operations	rtegion. Go	uiii 00	iiii ai					
Area average South Central Region average South Central Region average Sect Score SL Score SL Score SL Service Leve SET Sect Service Leve SET Sect Service Leve SET Sect Service Leve SET Sect Service Leve SET SET		_		Spring 2	004	Fall 200	04	
South Central Region average: Spring 2004 Fall 2004 Service Leve	Activity	Area	Sect	Closure/Year	SL	Closure/Year	SL	Service Level
South Central Region average:	4B3 - Urbaı	n Tunnel	System	ıs				SL Target: 2.99
South Central Region average:								
Activity Area Sect Spring 2004 Fall 2004 Service Leve		Area a	verage:					
Activity Area Sect Score SL Score SL Service Leve	South Central F	Region a	verage:					
Activity Area Sect Score SL Score SL Service Leve				Sprina 2	004	Fall 200	04	CY Ava.
1	Activity	Area	Sect					Service Level
1	5B1 - Snow	and Ice	Contro	l Operations				SL Target:
Area 2 average: 2.2 2.2 2.2 2.2 2.2 2.2 2.2 2.2 2.2 2.		1		•				g
Area 2 average: 2.2 2.2 2.2 2.2 3 Area 3 average: 1.9 1.9 1.9 1 Area 4 average: 1.8 1.8 1.8 1.8 1 South Central Region average: 1.9 1 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Leve 6A1 - Pavement Striping Maintenance SL Target: 2.99 Area average: 6.18% 3.2 0.38% 1.4 2 Spring 2004 Fall 2004 CY Avg. Service Leve 6A2 - Raised/Depressed Pavement Marker Maintenance SL Target: 3.75 Area 1 average: 63.37% 5.9 47.92% 5.9 5 Area 2 average: 0% 1.0 0% 1.0 1 Area 3 average: 0% 1.0 4.44% 1.9 1		Area 1 a	verage:	1.8	1.8			1.8
Area 2 average: 2.2 2.2 2.2 2.2 3 Area 3 average: 1.9 1.9 1.9 1 Area 4 average: 1.8 1.8 1.8 1.8 1 South Central Region average: 1.9 1 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Leve 6A1 - Pavement Striping Maintenance SL Target: 2.99 Area average: 6.18% 3.2 0.38% 1.4 2 Spring 2004 Fall 2004 CY Avg. Service Leve 6A2 - Raised/Depressed Pavement Marker Maintenance SL Target: 3.75 Area 1 average: 63.37% 5.9 47.92% 5.9 5 Area 2 average: 0% 1.0 0% 1.0 1 Area 3 average: 0% 1.0 4.44% 1.9 1		2						
Area 3 average: 1.9 1.9 1 1			verage:	2.2	2.2			2.2
Area 3 average: 1.9 1.9 1.9 1 Area 4 average: 1.8 1.8 1.8 1 South Central Region average: 1.9 1 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Leve. 6A1 - Pavement Striping Maintenance SL Target: 2.99 Area average: 5.18% 3.2 0.38% 1.4 2 South Central Region average: 6.18% 3.2 0.38% 1.4 2 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Leve. 6A2 - Raised/Depressed Pavement Marker Maintenance SL Target: 3.75 Area 1 average: 63.37% 5.9 47.92% 5.9 5 Area 2 average: 0% 1.0 0% 1.0 1 Area 3 average: 0% 1.0 4.44% 1.9 1								
Area 4 average: 1.8 1.8 1.8 1.8 1.8 1.8 1.8 1.8 1.8 1.8			verage:	1.9	1.9			1.9
Area 4 average: 1.8 1.8 1.8 1.9 1 South Central Region average: 1.9 1 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Level 6A1 - Pavement Striping Maintenance SL Target: 2.99 Area average: 6.18% 3.2 0.38% 1.4 2 South Central Region average: 6.18% 3.2 0.38% 1.4 2 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Level 6A2 - Raised/Depressed Pavement Marker Maintenance SL Target: 3.75 Area 1 average: 63.37% 5.9 47.92% 5.9 5 Area 2 average: 0% 1.0 0% 1.0 1 Area 3 average: 0% 1.0 4.44% 1.9 1	•			1.3	1.3			1.3
South Central Region average: 1.9 1.				1.0	1.0			4.0
Spring 2004 Fall 2004 Service Level			_					1.8
Activity Area Sect % Def. SL % Def. SL Service Level	South Central F	Region a	verage:		1.9			1.9
South Central Region average: Sect Sec					004	Fall 200	04	_
Area average: South Central Region average: 6.18% 3.2 0.38% 1.4 2	Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
South Central Region average: 6.18% 3.2 0.38% 1.4 2	6A1 - Pave	ment Str	iping M	aintenance				SL Target: 2.99
South Central Region average: 6.18% 3.2 0.38% 1.4 2								
Spring 2004 Fall 2004 CY Avg. Service Level		Area a	verage:					
Activity Area Sect % Def. SL % Def. SL Service Level 6A2 - Raised/Depressed Pavement Marker Maintenance SL Target: 3.75 1 Area 1 average: 63.37% 5.9 47.92% 5.9 5 2 Area 2 average: 0% 1.0 0% 1.0 1 3 Area 3 average: 0% 1.0 4.44% 1.9 1	South Central F	Region a	verage:	6.18%	3.2	0.38%	1.4	2.3
Activity Area Sect % Def. SL % Def. SL Service Level 6A2 - Raised/Depressed Pavement Marker Maintenance SL Target: 3.75 1 Area 1 average: 63.37% 5.9 47.92% 5.9 5 2 Area 2 average: 0% 1.0 0% 1.0 1 3 Area 3 average: 0% 1.0 4.44% 1.9 1				Spring 2	004	Fall 200	04	CY Avg.
1 Area 1 average: 63.37% 5.9 47.92% 5.9 5 2 Area 2 average: 0% 1.0 0% 1.0 1 3 Area 3 average: 0% 1.0 4.44% 1.9 1	Activity	Area	Sect			% Def.	SL	Service Level
Area 1 average: 63.37% 5.9 47.92% 5.9 5 2 Area 2 average: 0% 1.0 0% 1.0 1 3 Area 3 average: 0% 1.0 4.44% 1.9 1	6A2 - Raise	d/Depre	ssed Pa	vement Marker	Maintenar	nce		SL Target: 3.75
2 Area 2 average: 0% 1.0 0% 1.0 1 3 Area 3 average: 0% 1.0 4.44% 1.9 1	•	1						
Area 2 average: 0% 1.0 0% 1.0 1 3 Area 3 average: 0% 1.0 4.44% 1.9 1		Area 1 a	verage:	63.37%	5.9	47.92%	5.9	5.9
Area 2 average: 0% 1.0 0% 1.0 1 3 Area 3 average: 0% 1.0 4.44% 1.9 1		2						
3 Area 3 average: 0% 1.0 4.44% 1.9 1			verage:	0%	1.0	0%	1.0	1.0
Area 3 average: 0% 1.0 4.44% 1.9 1								
			verage:	0%	1.0	4.44%	1.9	1.4
				3,0				
			verage:	15%	3.5	5 3%	2 1	2.8
		, ou - a	. c. age.	1370	5.5	5.576	۲.۱	2.0
Summar & Bunnan Subranos /U		Dogian -	Vorces-		2.9		2.7	2.8

*** Service Level Report By Region ***

Region: South Central

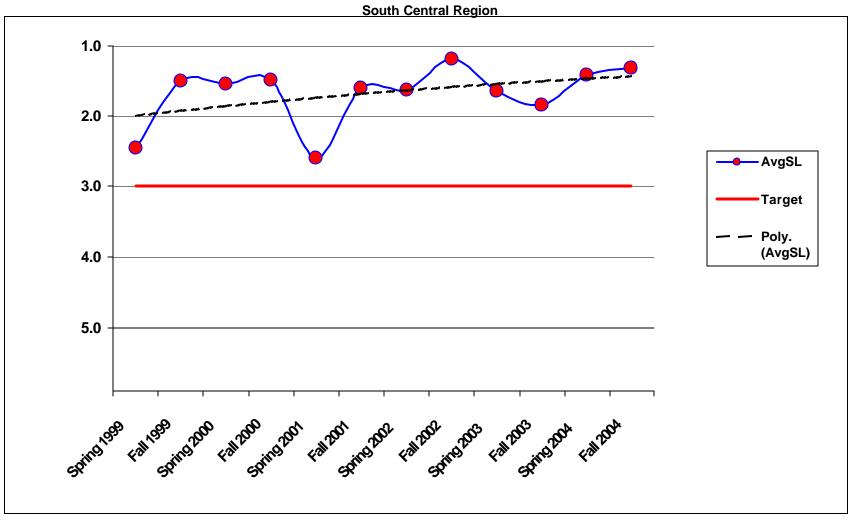
				Spring 20	004	Fall 200	14	CY Avg.
	Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
	6A3 - Pave	ment Ma	rking M	aintenance			1	SL Target: 4.25
		1						
		Area 1 a	verage:			0%	1.0	1.0
		2						
		Area 2 a	verage:	0%	1.0	42.86%	5.9	3.5
		3						
		Area 3 a	verage:	11.29%	3.1	28.57%	4.9	4.0
		4						
		Area 4 a	verage:	10.09%	3.0	18.18%	3.8	3.4
Sc	outh Central	Region a	verage:		2.4		3.9	3.1
	_	_		Spring 2	004	Fall 200)4	CY Avg.
	Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
	6A4 - Regu	latory S	ign Main	tenance				SL Target: 3.75
		<u> </u>						
			verage:					
Sc	outh Central	Region a	verage:	2.16%	3.1	1.49%	2.5	2.8
	A -4: ::4: .	A ====	Coot	Spring 2		Fall 200		CY Avg.
	Activity	Area	Sect	% Def.	004 SL	Fall 200 % Def.	SL	Service Level
	<i>Activity</i> 6A5 - Guid			% Def.				_
	·	e Sign M	laintena	% Def.				Service Level
0.4	6A5 - Guid	le Sign M Area a	laintena verage:	% Def.	SL	% Def.	SL	SL Target: 2.99
Sc	·	le Sign M Area a	laintena verage:	% Def. nce	SL 1.9	% Def. 2.37%	SL 2.1	Service Level SL Target: 2.99 2.0
Sc	6A5 - Guid	Area a	laintena verage:	% Def. nce 1.71% Spring 20	1.9 004	% Def. 2.37% Fall 200	2.1	SL Target: 2.99 2.0 CY Avg.
So	6A5 - Guid	e Sign M Area a Region a	laintena verage: verage:	% Def. 1.71% Spring 20 % Def.	SL 1.9	% Def. 2.37%	SL 2.1	SL Target: 2.99 2.0 CY Avg. Service Level
So	6A5 - Guid	e Sign M Area a Region a Area epost Ma	laintena verage: verage:	% Def. 1.71% Spring 20 % Def.	1.9 004	% Def. 2.37% Fall 200	2.1	SL Target: 2.99 2.0 CY Avg.
So	6A5 - Guid	Area a Region a Area epost Ma	verage: Sect	% Def. 1.71% Spring 20 % Def.	1.9 004	% Def. 2.37% Fall 200	2.1	SL Target: 2.99 2.0 CY Avg. Service Level SL Target: 4.25
So	6A5 - Guid	Area a Area Area epost Ma 1 Area 1 a	verage: Sect	% Def. 1.71% Spring 20 % Def. ce	1.9 004 SL	% Def. 2.37% Fall 200 % Def.	2.1 4 SL	SL Target: 2.99 2.0 CY Avg. Service Level SL Target: 4.25
So	6A5 - Guid	Area a Region a Area epost Ma	sect aintenan average:	% Def. 1.71% Spring 20 % Def. ce	1.9 004 SL	% Def. 2.37% Fall 200 % Def.	2.1 4 SL	SL Target: 2.99 2.0 CY Avg. Service Level SL Target: 4.25 4.3
So	6A5 - Guid	Area a Region a Area epost Ma 1 Area 1 a 2 Area 2 a	sect aintenan average:	% Def. 1.71% Spring 20 % Def. ce 14.52%	1.9 004 SL 4.5	% Def. 2.37% Fall 200 % Def. 12.46%	2.1 04 SL 4.2	SL Target: 2.99 2.0 CY Avg. Service Level SL Target: 4.25 4.3
Sc	6A5 - Guid	e Sign M Area a Region a Area epost Ma 1 Area 1 a	sect aintenan average: average: average: average:	% Def. 1.71% Spring 20 % Def. ce 14.52%	1.9 004 SL 4.5	% Def. 2.37% Fall 200 % Def. 12.46%	2.1 04 SL 4.2	Service Level SL Target: 2.99 2.0 CY Avg. Service Level SL Target: 4.25 4.3
Sc	6A5 - Guid	e Sign M Area a Region a epost Ma 1 Area 1 a 2 Area 2 a	sect aintenan average: aintenan average: average:	% Def. 1.71% Spring 20 % Def. ce 14.52%	1.9 004 SL 4.5	% Def. 2.37% Fall 200 % Def. 12.46% 1.28%	2.1 2.1 34 SL 4.2	Service Level SL Target: 2.99 2.0 CY Avg. Service Level SL Target: 4.25 4.3
Sc	6A5 - Guid	Area a Region a Area epost Ma 1 Area 1 a 2 Area 2 a 3 Area 3 a	sect aintenan average: average: average: average:	% Def. 1.71% Spring 20 % Def. ce 14.52%	1.9 004 SL 4.5	% Def. 2.37% Fall 200 % Def. 12.46% 1.28%	2.1 04 SL 4.2 2.1	Service Level SL Target: 2.99 2.0 CY Avg. Service Level SL Target: 4.25 4.3 4.4
	6A5 - Guid	e Sign M Area a Region a epost Ma 1 Area 1 a 2 Area 2 a Area 3 a 4 Area 4 a	sect aintenan average: average: average: average: average:	% Def. 1.71% Spring 20 % Def. ce 14.52% 1.91%	1.9 004 SL 4.5 2.2	% Def. 2.37% Fall 200 % Def. 12.46% 1.28%	2.1 4 SL 4.2 2.1	SL Target: 2.99 2.0 CY Avg. Service Level

*** Service Level Report By Region ***

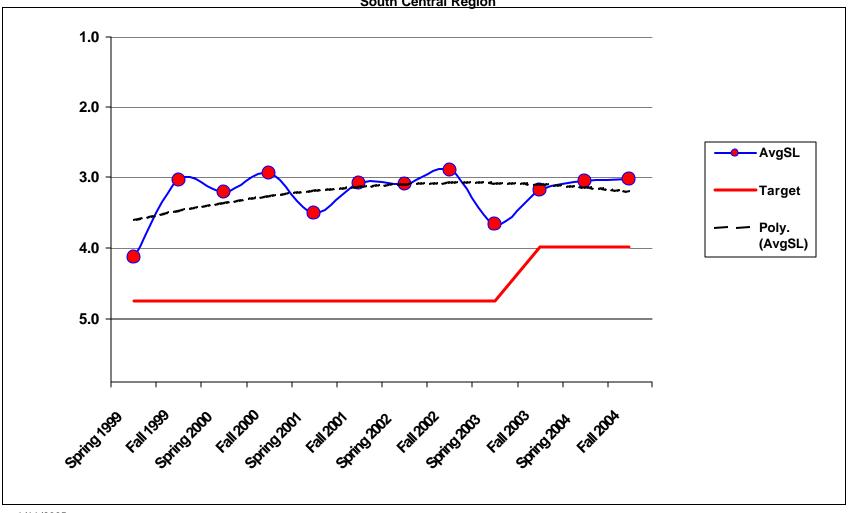
Region: South Central

Activity		Sect	Spring 2004		Fall 2004		CY Avg.	
	Area		% Def.	SL	% Def.	SL	Service Level	
6A7 - Guar	rdrail Mai	intenanc	е			<u> </u>	SL Target: 2.25	
	1							
	Area 1 a	verage:	0.2%	1.2	0.38%	1.4	1.3	
	2							
	Area 2 a	verage:	0.35%	1.3	0.24%	1.2	1.3	
	3							
	Area 3 a	verage:	0%	1.0	0.15%	1.1	1.1	
	4							
	Area 4 a	verage:	0.18%	1.2	1.02%	2.0	1.6	
outh Central Region average:				1.2		1.4	1.3	
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg.	
			Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	Service Level	
6B1 - Traff	ic Signal	System	s			<u> </u>	SL Target: 3.75	
	Area a	verage:						
outh Central Region average:					1.21	3.2	3.2	
	Area	Sect	Spring 2004		Fall 2004		CY Avg.	
Activity			% MIfnctn	SL	% MIfnctn	SL	Service Level	
6B2 - High	way Ligh	nting Sys	stems				SL Target: 2.75	
	Area average:							
outh Central	uth Central Region average:		1.31%	1.3	2.25%	1.4	1.4	
A a 4is side s	Area	Sect	Spring 2		Fall 200		CY Avg.	
Activity			Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	Service Level	
6B3 - Intell	ligent Tra	affic Sys	tems			1	SL Target: 3.75	
	A ****							
Area average:				4.44				
outh Central Region average:					1.11	3.1	3.1	
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level	
7B1 - Rest Area Operations			Score	SL	Score	SL		
IDI - KEST	Area Op						SL Target: 2.75	
	Area a	verage:						
outh Central		_ L			6	2.2	2.2	
Julii Ociiliai	South Central Region average: 6 2.2 2							

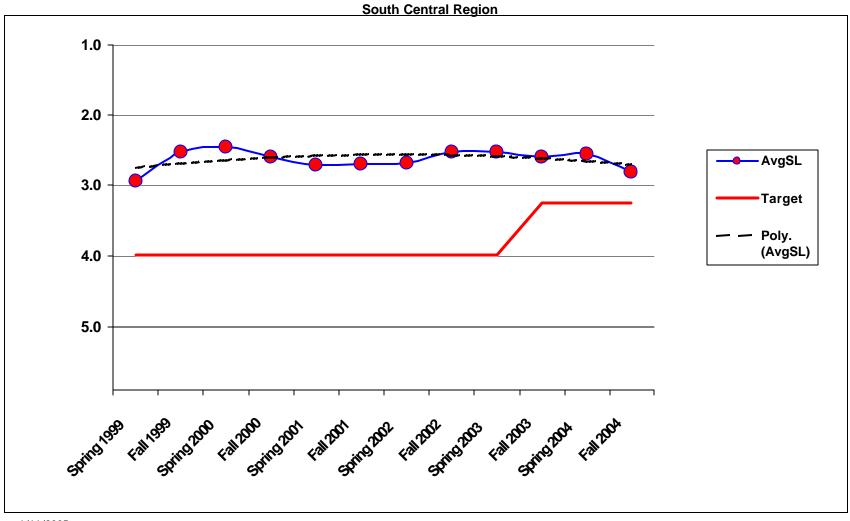
1A1 - Pavement Patching and Repair



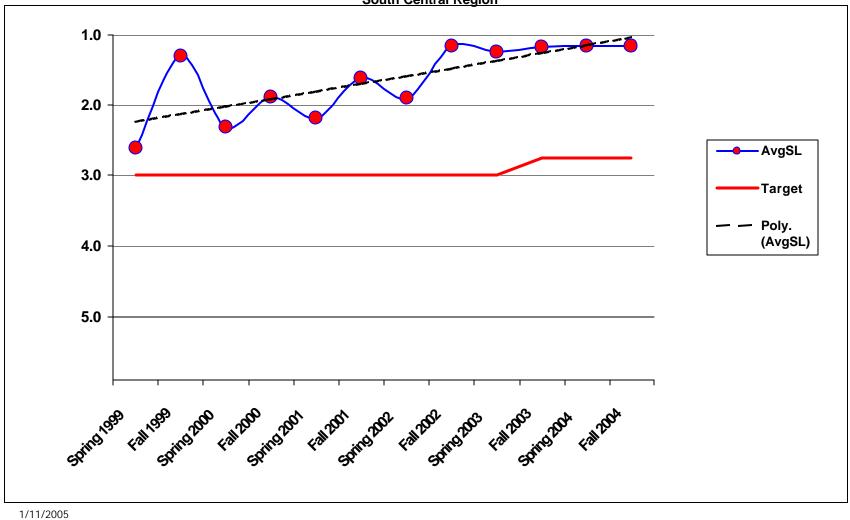
1A2 - Crack Sealing
South Central Region



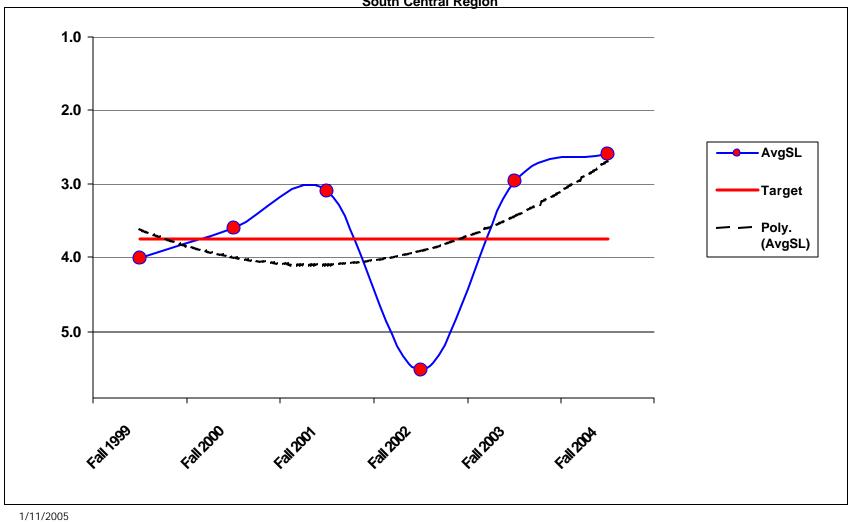
1A3 - Shoulder Maintenance



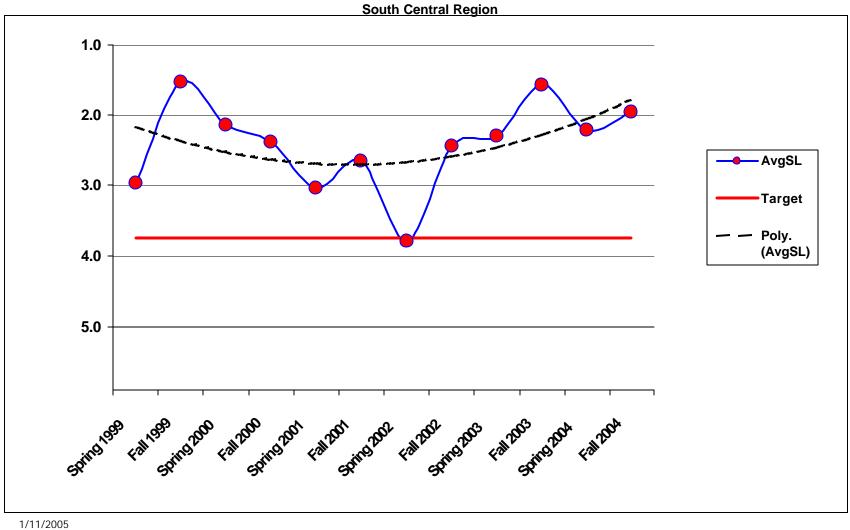
1A4 - Sweeping and Cleaning **South Central Region**



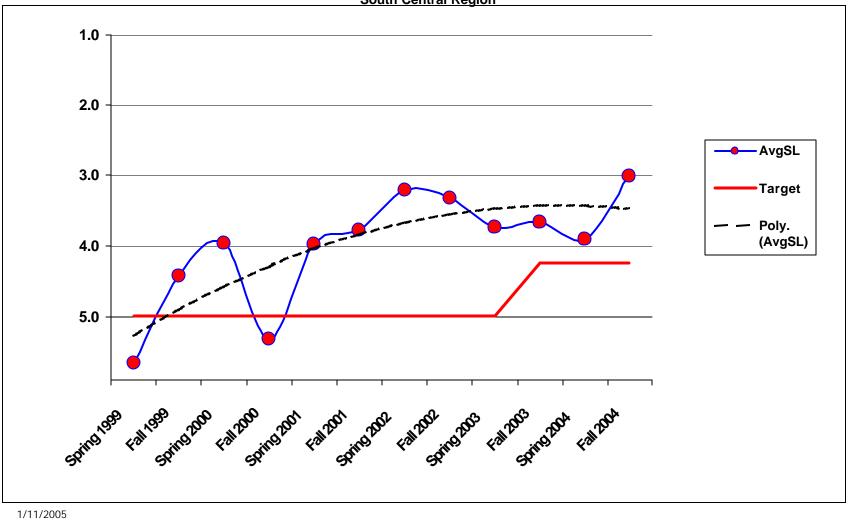
1B1 - Safety Patrol South Central Region



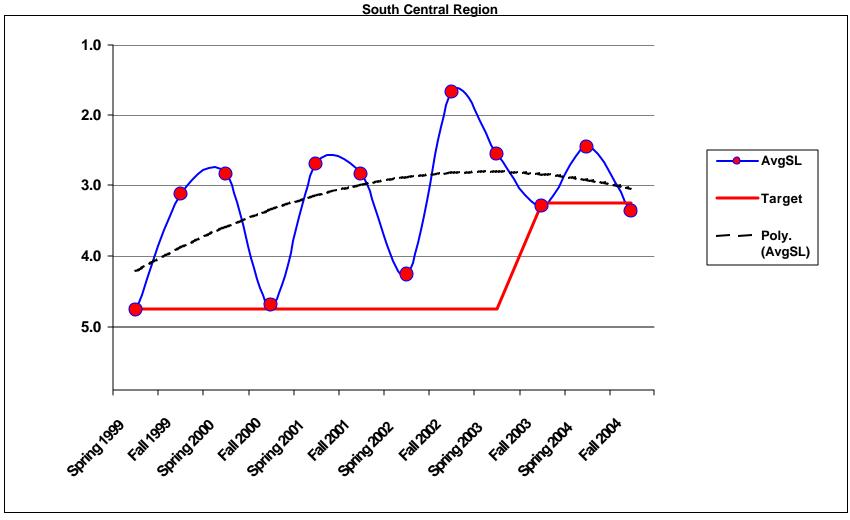
2A1 - Maintain Ditches



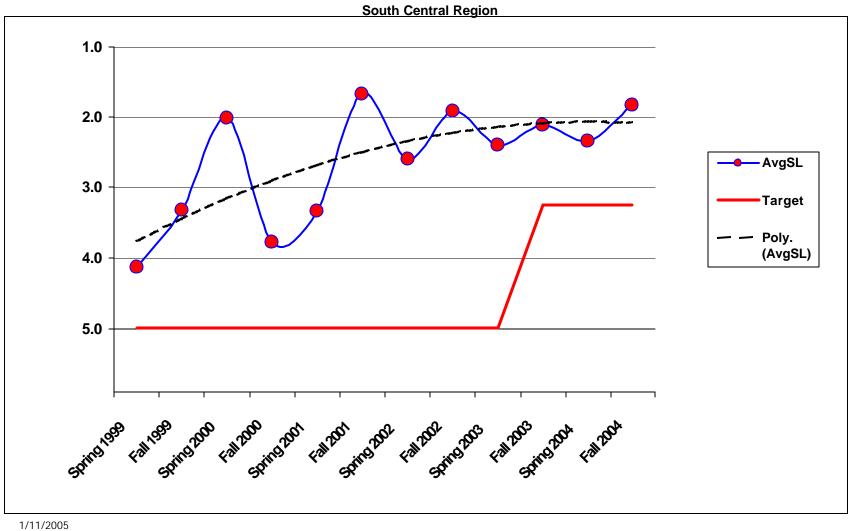
2A2 - Maintain Culverts **South Central Region**



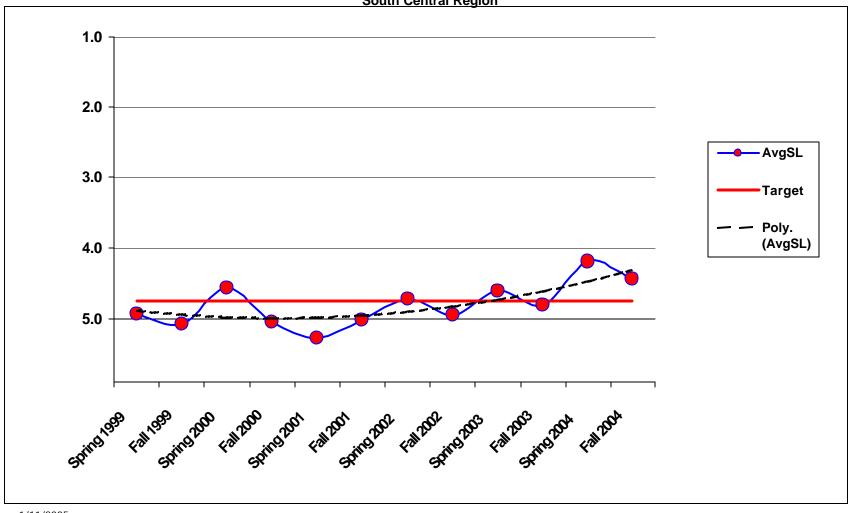
2A3 - Maintain Catch Basins and Inlets



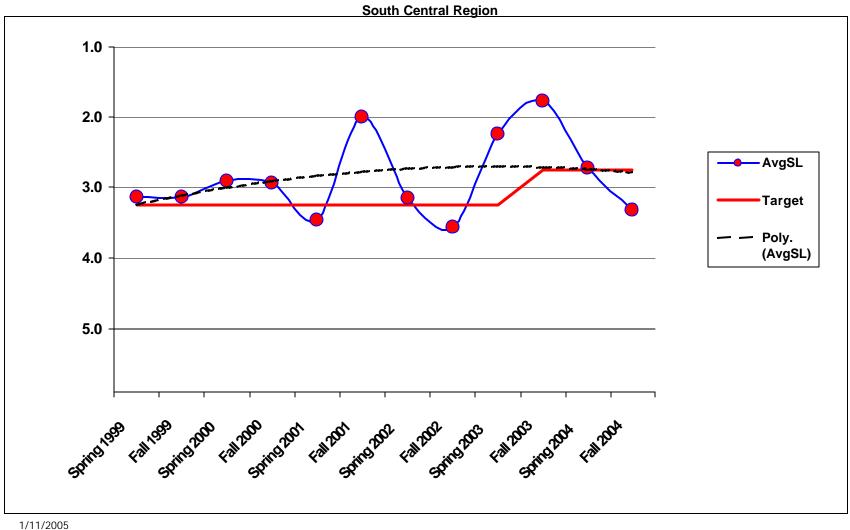
2A5 - Slope Repair



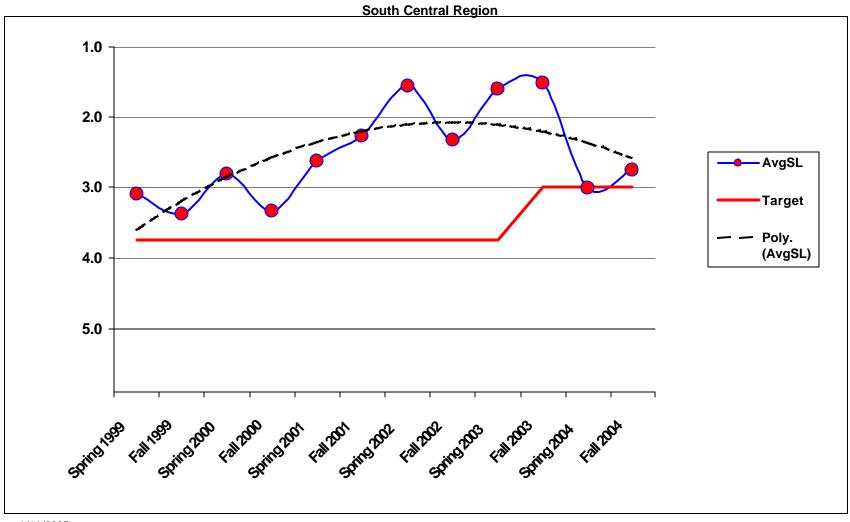
3A1 - Litter Pickup **South Central Region**



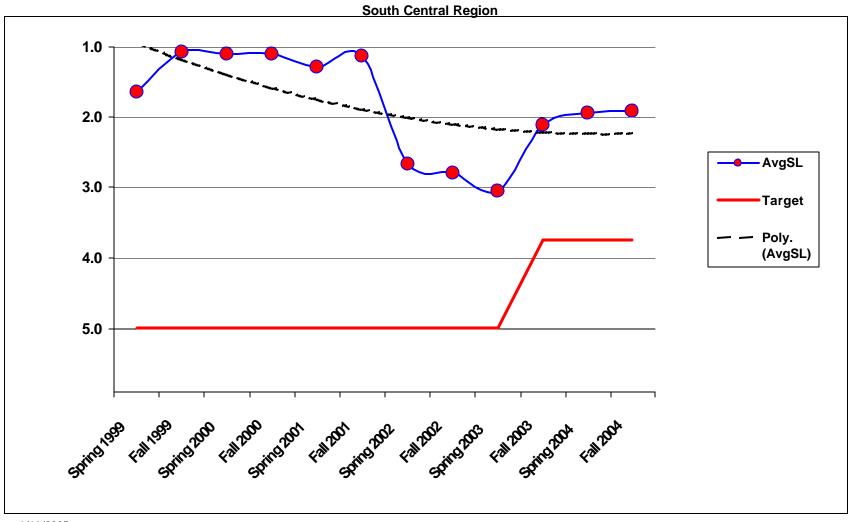
3A2 - Noxious Weed Control



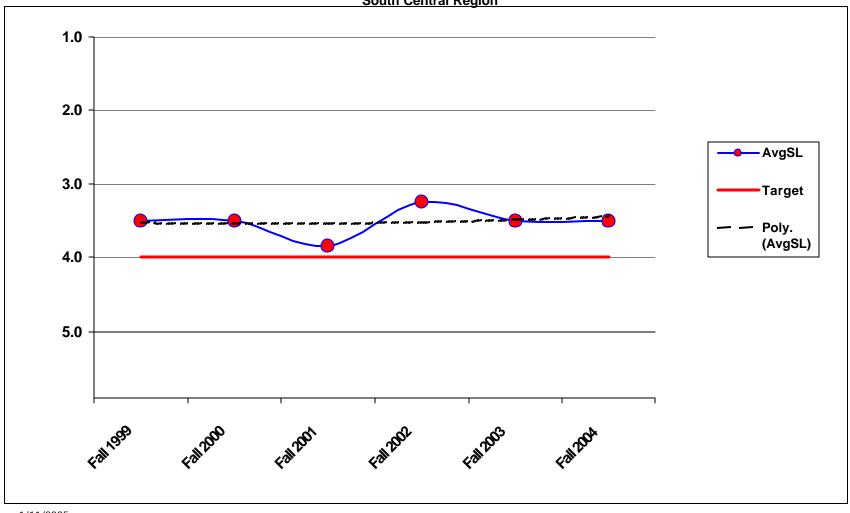
3A3 - Nuisance Vegetation Control



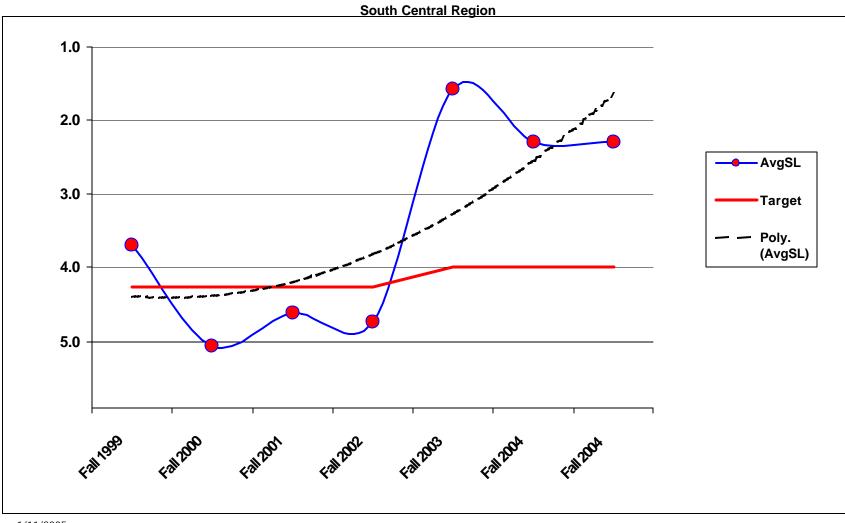
3A4 - Control of Vegetation Obstructions



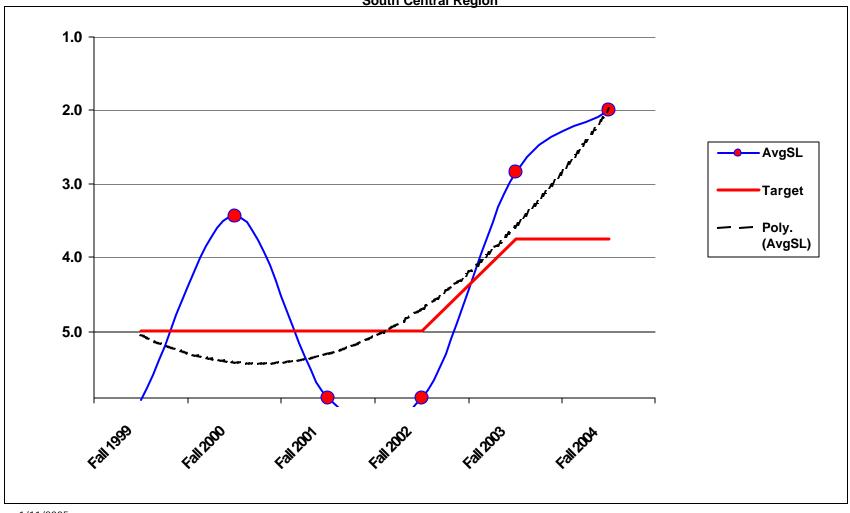
3A5 - Landscape Maintenance South Central Region



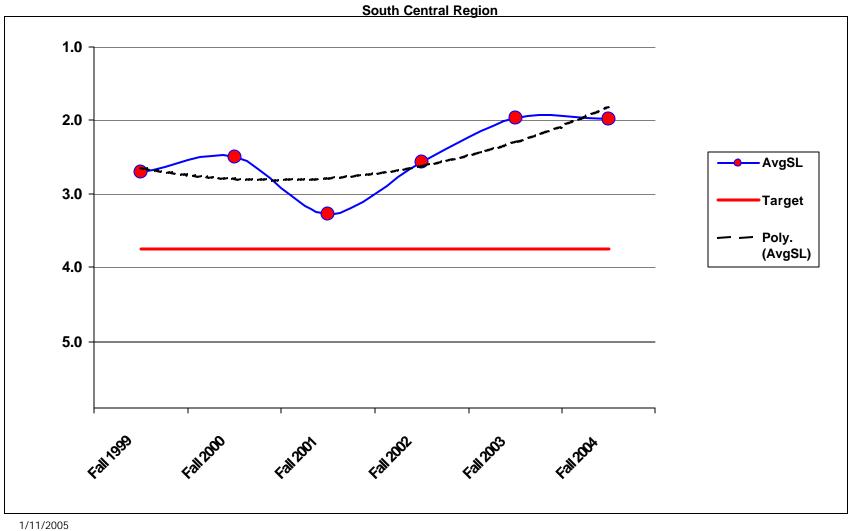
4A1 - Bridge Deck Repair



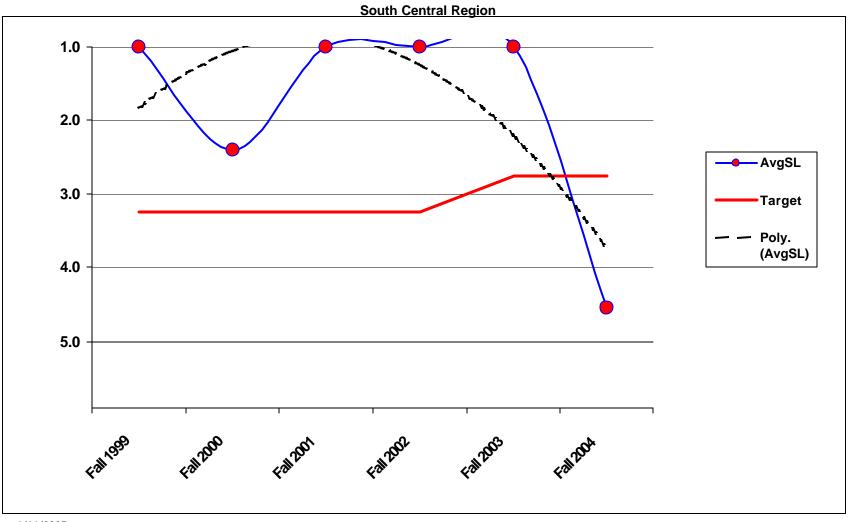
4A2 - Structural Bridge Repair
South Central Region



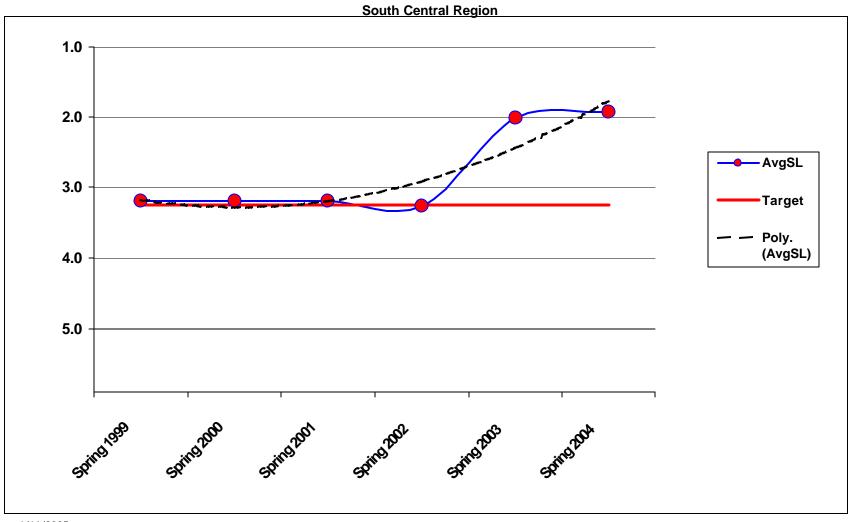
4A3 - Bridge Cleaning



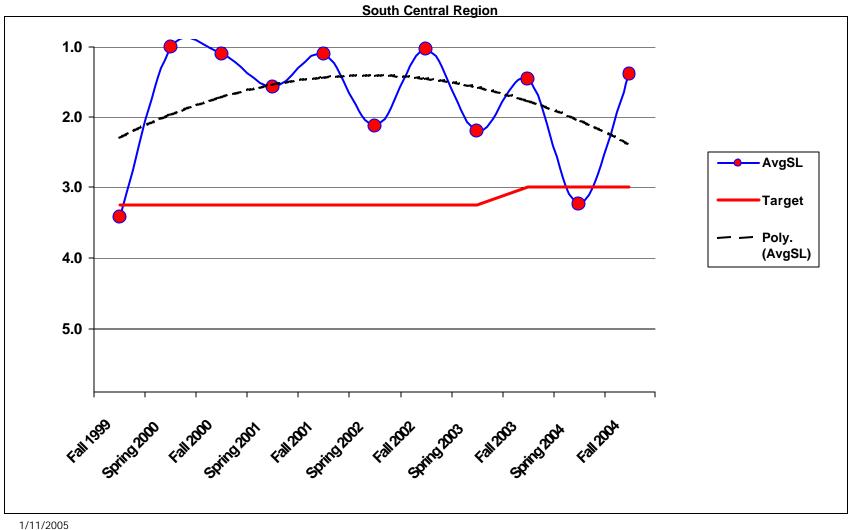
4B1 - Movable and Floating Bridge Operations



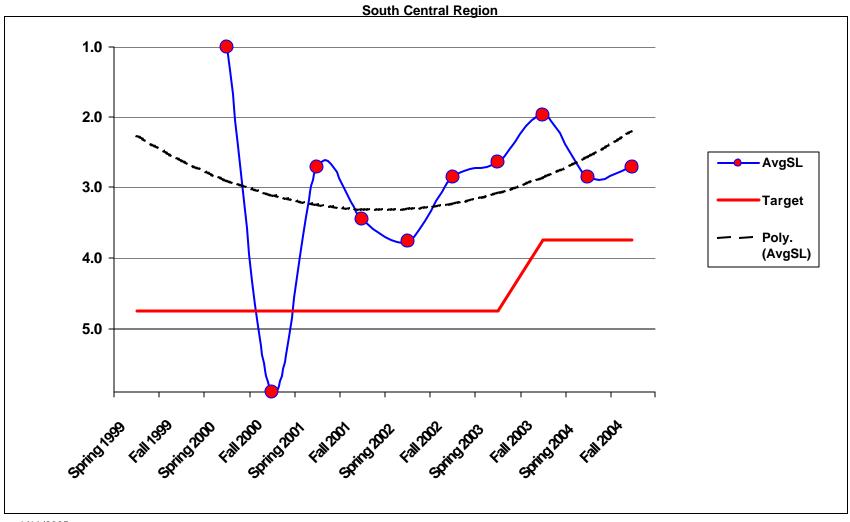
5B1 - Snow and Ice Control Operations



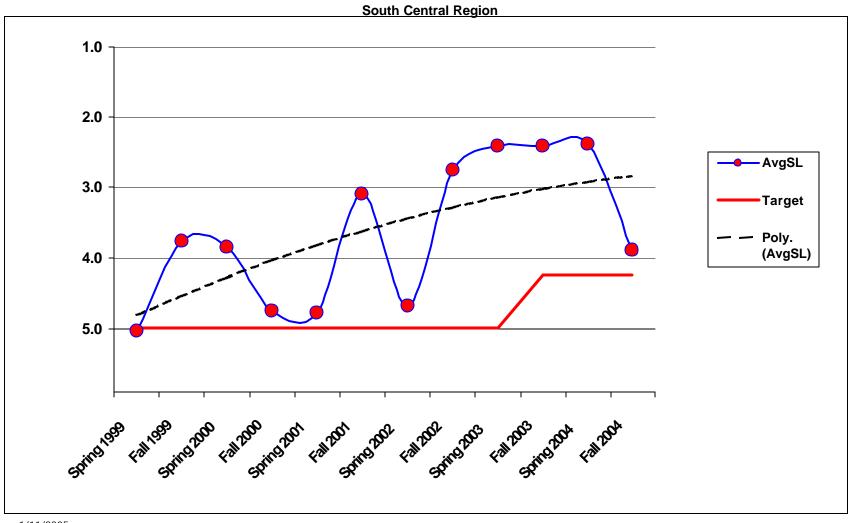
6A1 - Pavement Striping Maintenance



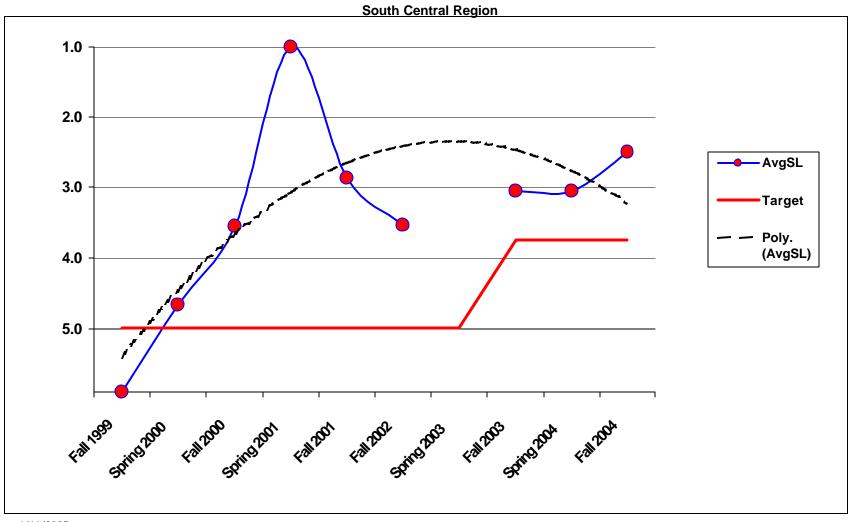
6A2 - Raised/Depressed Pavement Marker Maintenance



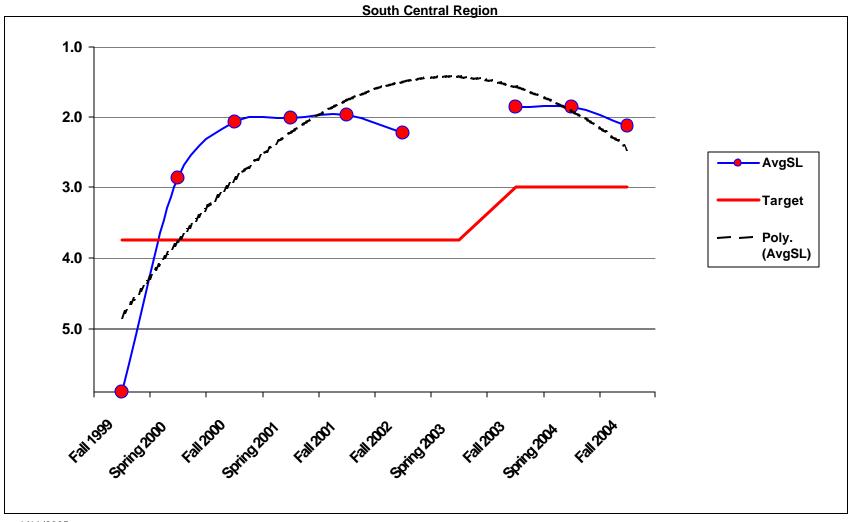
6A3 - Pavement Marking Maintenance



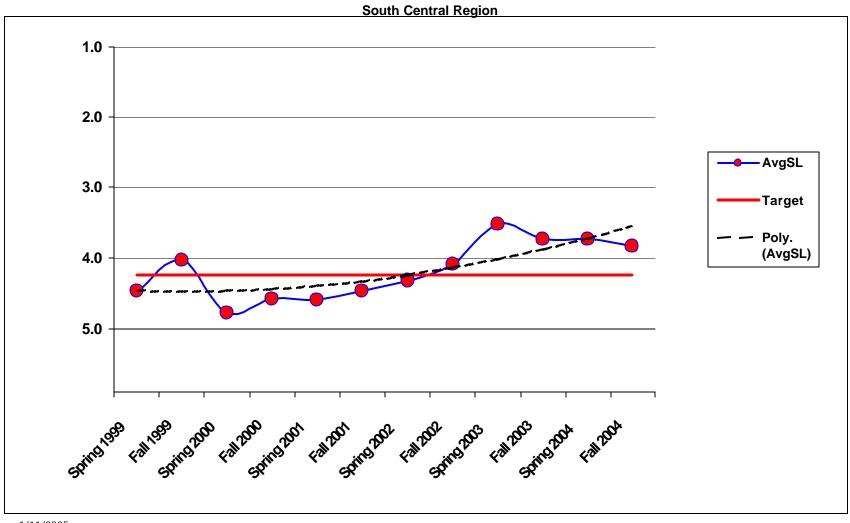
6A4 - Regulatory Sign Maintenance



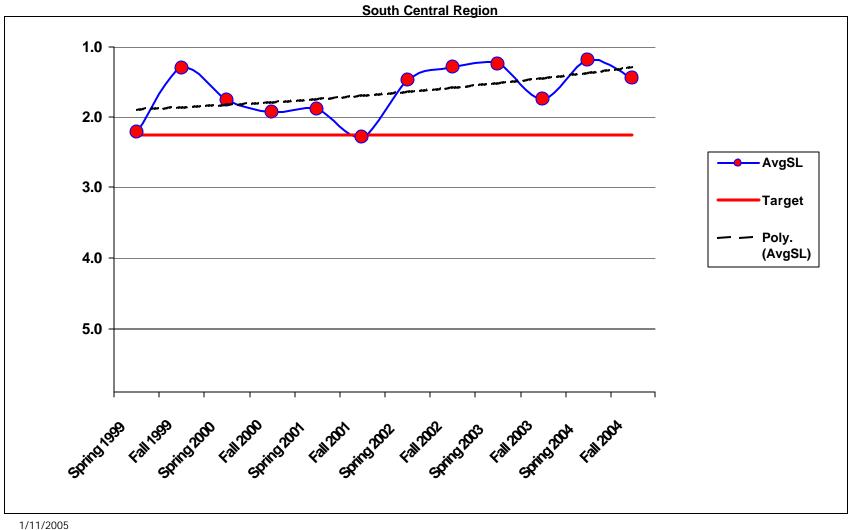
6A5 - Guide Sign Maintenance



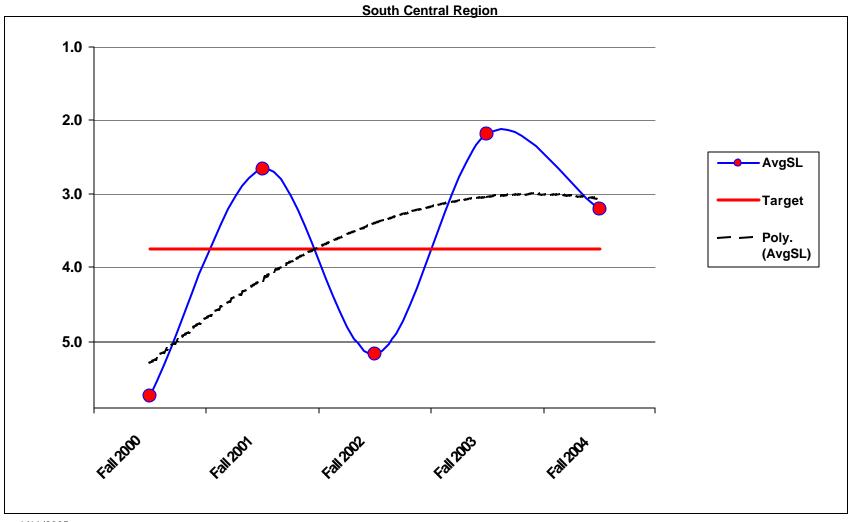
6A6 - Guidepost Maintenance



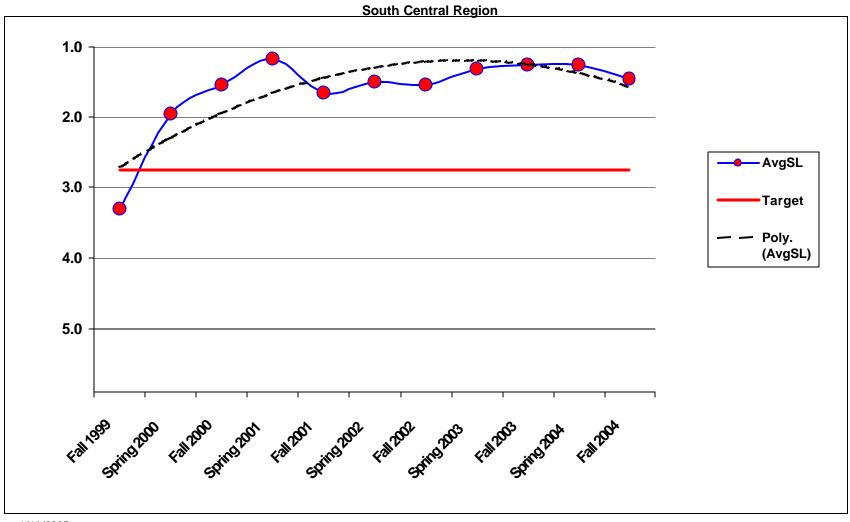
6A7 - Guardrail Maintenance



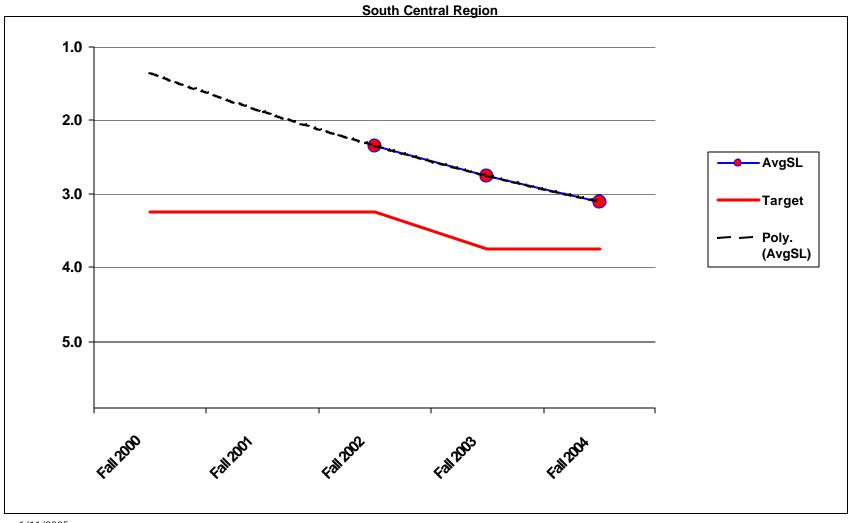
6B1 - Traffic Signal Systems



6B2 - Highway Lighting Systems



6B3 - Intelligent Traffic Systems



7B1 - Rest Area Operations

